



Position: Long Term Care Helper

Competition Number: 2020-EX-EN-52937683-01

Competition posting date: 2020.06.22

Competition closing date: 2020.08.31

Community and Social Services Department., Long Term Care Services, LTC Branch
Casual Positions

Affiliation: CUPE 503 Inside/Outside

Salary: \$24.716 to \$28.915 per hour (2019 rates of pay)

Location: Peter D. Clark, Gary J. Armstrong, Carleton Lodge, Centre d'accueil Champlain

Category: Current Opportunities

Employment Group: Community and Social Services

Further to the Emergency Management and Civil Protection Act Ontario Regulation 77/20 which states: Redeploying employees so that any particular employee is not providing services at more than one long-term care home operated or maintained by the health service provider. As a result of this direction applicants will only be allowed to work in one long- term care home during the pandemic.

Please be advised that your employment could also be impacted by any further promulgated regulations with which the City is required to comply.

Applicants should be aware while the City is likely to be able to offer up to full-time or part-time hours during the pandemic, hours are not guaranteed once the state of emergency has been lifted.

* You may initially be paid 95% of your starting rate of pay, in accordance with the collective agreement.

Job Summary

The Long Term Care Helper provides support to the LTC inter-disciplinary team with resident care and service within the Long Term Care home by providing personal care to residents as a member of the LTC staff team, and other service providers to ensure the physical, social, emotional and spiritual needs of the residents are met, with an emphasis on resident safety and engagement.

The Long Term Care Helper is responsible for engaging with residents and providing social stimulation interactions through personal care activities for residents, including: supporting the resident with connecting with family and friends via technology; providing dining room and feeding assistance to residents during mealtime in collaboration with food service staff; providing basic food preparation and supporting with basic housekeeping and laundry functions at the Home as required.

Education & Experience

Completion of Grade 12

Minimum of six months of experience working in a geriatric setting and a demonstrated ability to communicate with vulnerable adults with varying degrees of dementia and/or other health conditions.

*Experience and formal training combined with demonstrated performance and ability may substitute for stipulated academic requirements.

Language, Certificates & Licenses



The successful candidate will be required to complete a Vulnerable Sector Police Record Check to the City of Ottawa's satisfaction.

Various language requirements, locations may require English or Bilingual competencies.

French oral, reading, writing required

English oral, reading, writing required

Day 1 Ready – immediate requirement for language proficiency:

French oral, reading, writing required

English oral, reading, writing required

*Day 1 Ready French is required for Centre d'accueil Champlain.

Candidates must meet language requirement for position upon hire.

Knowledge

- Safe transfer techniques
- Knowledge of the needs of seniors and vulnerable adults
- Knowledge of corporate computer software and systems including MS Office (Word, Excel, Powerpoint, Outlook)
- Knowledge of applicable health and safety legislation, including the rights and duties of workers.

Competencies & Skills

- Ability to successfully complete all required on the job training (eg: Health & Safety)
- Problem solving
- Ability to respond to and follow emergency procedures
- Work effectively with others
- Report on client status
- Excellent interpersonal and communication skills
- Deliver individualized activities for cognitively impaired, physically frail and aged clients in accordance with their individual needs

*If this opportunity matches your interest and profile please apply online by using the "**Apply**" button. If this is your first online application please refer to our resources on how to apply for jobs online.*

We thank all candidates for their interest, however, only those selected to continue in the selection process will be contacted.

The City of Ottawa is committed to providing quality services by establishing a qualified workforce that reflects the diverse population it serves. The City encourages applications from all qualified individuals.

Accessible formats and communication supports are available upon request. Please contact the HR Service Centre at 613-580-2424, extension 47411.